



Services Alley Independent Contractor 2019

Grime Fighting Independent Contractor

Hourly Cleaning Wage Earnings - Base rate \$15 per hour (paid wages while billing service recipient in home or providing task services).

Independent Contractor Vehicle Program - You MUST have good working transportation, valid clean driving record, pass background check and provide and maintain automobile insurance or ability to use alternative transportation including Lyft/Uber/Public Transportation. All vehicle maintenance, metered parking, fuel, tolls, traffic infractions and any other expenses are 100% your responsibility. These expenses may be tax deductible, see your tax professional for advisement.

Tips/Gratuities - additional income may vary \$0-\$100+ per week or more. Remember more service jobs performed, workmanship with 5 Star Reviews equals more tips and higher \$\$\$ gratuity and income potential. Service gratuities such as restaurant/hospitality/service industry can average 5-30% of the total service bill but may vary. Gratuities are not guaranteed, gratuities will vary.

Total Hourly Earnings and additional Gratuity/Tip Potentials - Earn \$20 Per Worked Hour or more. Customer Tips/Gratuities and Referral Bonuses, Holiday Bonuses and more can be earned. Providing excellent Quality Assurance Report with earning 5 Star reviews will lead to more provided work opportunities.

Customer lockout fee/lastminute customer cancelation- \$5 per booked service hour fee will be paid directly to Grime Fighting Partner. Max \$30 fee.

Referral Bonus “tell your friends and get reward bucks” – Refer future independent contractors. IC must meet all employment job requirements in order to be hired. Referral Bucks can be used towards purchasing replacement cleaning tools and branded giveaway customer products and much more.

Set your own service availability and hours - Monday - Saturday - Additional evening/Sunday work hours may be offered. As an independent service contractor, you can take off available work days at will no job penalty or questions. Please try to provide at least 48hr. notice if you do not want to be booked for service job bookings. We ask you to please be professional and time courteous so we can assign available jobs to other service pros that are available.

We will provide job opportunities based on multiple service criteria. This may include but not limited to, **your quality assurance reviews/ratings, your desire to accept more jobs opportunities that are available in your desired service areas. Note, restricting your available service areas (DC Metro) will result in a reduce number of job opportunities available.**

“YOU” may **NEVER** solicit or privately market yourself to provided jobs/homes/customers that were provided to you. **This will result in immediate contract termination.** You may always provide services outside of our provided jobs. This may include evenings, weekends and days requested off and available non-booked service time.

***You will be paid ONLY for the service hours performed while providing task/cleaning services inside the home/location or providing the task. (Geo Location time clock Tracked and Monitored).** Any additional services, service time needed to perform quality service workmanship **You MUST receive prior authorization from office before providing services or service time. Approval will result in earned service pay ONLY.**

Independent Contractor’s Job Responsibilities

4 Star Service Report Card Average is Required - You must maintain at 4 Star Customer Review or better in order to stay in job delegation program. If you fall below service level quality report minimums (3 stars) possible jobs reduction and or contract termination may imply.

Contractor Must have a Smart Phone – Jobs will be sent via time clock tracking application. Down Load Free **Service Bridge** Application. Available at Google Playstore and Apple Appstore. (All data and phone expenses are subject to your responsibility).

You Must arrive promptly to job within the service arrival window (time slot) provided to you. Arrival tardiness, service delays, you must communicate this to the homeowner and back office via application, text, email or voice communication or if additional needed assistance is required please Call Services Alley Corporate 888-315-7826.

You are required to wear safety security identification and have State photo Identification during all provided service time at provided job locations. Company may provide t-shirts/apparel free of charge to IC. **You are not required to wear branded apparel but is recommend for professionalism and customer identification. Please make sure your clothing and footwear is safe while performing cleaning tasks.**

You Must use company approved cleaning solutions/tools - Contractor may purchase directly all items needed to perform provided job opportunities. Most Items are available at Dollar Store, Wallmart, Daycon Cleaning Supplies and Services Alley Online Store or directly from any product supplier you choose. Service providers **MUST** be ready to perform jobs properly with correct needed residential cleaning equipment (including but not limited, including quality vacuum, bucket, broom, towels, cleaning solutions and any other service tools needed to perform job with excellence).

Clean and fresh Micro-fiber towels/mop pads are recommended to perform cleaning jobs properly and efficiently. You do not have to use microfiber, alternatives such as swifer or cotton terry towels or paper towels can be utilized. Daycon, wallmart, Custco, Sams Club or any other wholesale product supplier offer towels at reasonable cost Towels/floor pads will be the responsibility are your expense. Please consult your tax professional for expense write off usage.

Paper Quality Assurance Report Cards will be provided at no expense to you. This is a courtesy offering of the company. Daily automated follow up SMS mobile text message and email follow up will be automatically provided to customers after completed services is rendered from service pro. **(Provide Customers 5 Star Service at All Times).**

You are responsible for breakage that occurs in a home resulting from your actions. Coverage Up to \$100 deductible is the responsibility of you. Any breakage/damage that exceeds \$100 the homeowner insurance and or assurance fund will assume financial responsibility. Receipt of damages from homeowner will be required with proper documentation including replacement receipt and photo of replacement item. **Any breakage must be reported immediately, failure to do so will result in contract termination!**

Customer redo or correction of missed or poor services performed areas- specific area(s) of performed services which did not meet customer satisfaction, a complimentary redo of up to 1-pro hour may be required. Homeowner has 24hrs to make un-satisfactory claim with supported picture documentation of areas improperly serviced. If additional service time is required of over the 1 Pro hour you will receive pay for additional service time required with customer billing. Repetitive poor service Quality Assurance Reports and Customer Redo's will result in the reduction of jobs and or contract termination.

Become Your Own Boss – with our Franchise brand offering - Maintain 4 Star average, learn all the industry in and outs, perform excellent service and show time management. Services Alley Franchisor LLC may provide you up to \$5,000 credit towards initial franchise fee. This is not an offer to sell a franchise, a Franchise Disclosure Document FDD or brand license with subject of approval is required. (Please Inquire for further details). <http://servicesalley.com/Franchise-Opportunities.asp>

***All state and federal taxes are your responsibility** a 1099 tax form will be provided to you. Speak with your tax advisor concerning clothing, automobile expense and any other tax deductible items. HBC Tax solutions can provide end of the year filing at a special rate.(ask for details).

IC- Independent Contractor – definition - People such as doctors, dentists, veterinarians, lawyers, accountants, contractors, subcontractors, public stenographers, or auctioneers who are in an independent trade, business, or profession in which they offer their services to the general public are generally independent contractors. However, whether these people are independent contractors or employees depends on the facts in each case. The general rule is that an individual is an independent contractor if the payer has the right to control or direct only the result of the work and not what will be done and how it will be done. The earnings of a person who is working as an independent contractor are subject to Self-Employment Tax.

If you are an independent contractor, you are self-employed. To find out what your tax obligations are, visit the [Self-Employed Tax Center](#).

Contractor Signature/date_____